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The Canadian Society of Safety Engineering
Lower Mainland Chapter Proudly Presents:

Professional Development Seminar 2014

'A DAY WITH SIDNEY DEKKER'

*Safety: A bureaucratic responsibility up,
or an ethical responsibility down?*



WHEN:

Friday September 19, 2014
8:00 AM to 4:00 PM

WHERE:

Vancouver Convention Centre West,
1099 Canada Place

REGISTRATION:

CSSE Members: \$225
Non-Members: \$295

PLEASE REGISTER ONLINE AT:

<http://csse-lmc.org/wp/professional-development-seminar-2014/>



ABOUT THIS SEMINAR



When it comes to safety, we have become ever better at measuring, counting, tabulating and monitoring. But does what we can count actually count?

In complex systems, the predictive value of minor incidents is quite small (except for other minor incidents) and yet much of our industry is obsessed with achieving low numbers of minor negative events. We tell ourselves that we have a great safety culture because we can show a statistical trend toward “zero.”

Is there still a future in the idea that safety is the absence of negative events?

That safety interventions need to target the behavior of individual people so that they comply with ‘the best method to work’? That people are essentially a problem to control? In that case, safety is mostly a bureaucratic accountability up, where we endeavor to look good to those who hold us accountable for safety performance—our regulator, the public, boss, insurer, owner, client, industry peer, contractor.

What if, instead, we imagine a future in which people are not a problem to control, but our most essential resource to harness?

A future in which safety is not the absence of negatives, but the presence of our people’s positive capacities, capabilities and competencies to make things go right—despite the rules, despite the organization, technological glitches, resource constraints and multiple goal conflicts. Where safety interventions target the context surrounding people’s work, rather than just telling everybody else to try a little harder.

In that future, safety can once again become an ethical responsibility down, a responsibility for those who do our dangerous and dirty work—and whose budget ultimately carries the human cost of our failures.

Perhaps that is the ethical responsibility that we owe our people, our communities, and ourselves.

- Does our current safety thinking allow us to prevent a drift into failure?
- Is our safety culture one that allows the boss to hear bad news?
- Are we more concerned with who is responsible for an incident, than with what is responsible?

TOPICS COVERED

- A case example to think about safety, justice, trust and culture
- What is ‘old’ and what is ‘new’ in safety thinking?
- Normalization of deviance, and preventing a drift into failure
- What is the relationship between safety, blame and a just culture?
- How can we make accountability and learning work in each other’s favor?
- How to build a safety culture in your organization

AGENDA

- 7:30 Arrivals and Registration (coffee and baked goods available)
- 8:00 Presentation Begins
- 10:00 Break (Coffee and Refreshments Provided)
- 12:00 Lunch (Not provided, many local options available)
- 1:00 Afternoon Session begins
- 2:30 Break (Coffee and Refreshments Provided)
- 4:00 Seminar concludes

ABOUT SIDNEY DEKKER

Sidney Dekker earned his Ph.D. in Cognitive Systems Engineering from Ohio State University, USA in 1996 and is currently a Professor in the School of Humanities at Griffith University in Brisbane, Australia where he runs the Safety Science Innovation Lab. Sidney is also Honorary Professor of psychology at The University of Queensland, and has recently been flying part-time as pilot on the Boeing 737NG with an airline out of Copenhagen, Denmark.

Previously, he was Professor of human factors and system safety at Lund University in Sweden, where he directed the Leonardo da Vinci Laboratory for Complexity and Systems Thinking.

He has won worldwide acclaim for his groundbreaking work in human factors and safety, and is a best-selling author of several books including the recently released “Safety Differently” (2014). His other titles include “Second Victim: Error, Guilt, Trauma and Resilience” (2013), “Just Culture” (2012), “Drift into Failure” (2011), “Patient Safety” (2011), “Behind Human Error” (2010), and “The Field Guide To Understanding Human Error” (2006).